



January 5, 2024

Mercy Iowa City
500 E. Market St.
Iowa City, IA 52245

Dear Patient:

We appreciate your trust in Mercy Iowa City and its providers for your health care needs. As you may know, Mercy Iowa City is in the process of transitioning its ownership to University of Iowa Health Care. Once this transition is complete—anticipated Jan. 31, 2024—you can expect the same high-quality health care you currently receive.

Our intention is to make this transition as smooth as possible for you:

- If you receive your care with Mercy Iowa City, please continue to schedule and go to your appointments as usual.
- The number for scheduling will remain the same, and you can continue to schedule appointments by calling 319-339-0300.
- You can continue to access your electronic medical records through the same platform (<https://www.mercyiowacity.org/FMH-patient-portal>).
- If anything changes, we will notify you.

We are excited that UI Health Care, an organization that shares a commitment to serving this community, will help continue the spirit and legacy of Mercy Iowa City in this new chapter.

Thank you for the opportunity to serve you and best wishes throughout the new year!

Sincerely,

A handwritten signature in black ink that reads "Thomas R. Clancy".

Tom Clancy

Mercy Iowa City, chair of the board, president and
chief executive officer

A handwritten signature in black ink that reads "Denise J. Jamieson".

Denise J. Jamieson

University of Iowa vice president for medical affairs and
the Tyrone D. Artz Dean, Carver College of Medicine